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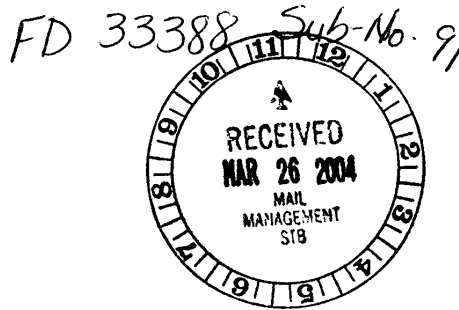
MAR 30 2004

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The Honorable Vernon A. Williams
Secretary
Surface Transportation Board
1925 K Street, NW
Washington, DC 20423-0001

General Committee of Adjustment
CSX Baltimore & Ohio System — C, T & E
Buffalo & Pittsburgh RR — C, T & E

March 25, 2004
In reply refer to
File: FD 33388
Correspondence



Dear Sir:

I am extremely proud to have the opportunity to address the members of the Surface Transportation Board through this letter. The comments setout herein below are designed to address the integration of Conrail into CSXT effective June 1, 1999.

While I would have preferred to present my thoughts and comments before the Board in person, a very important personal commitment prevents my attendance.

The United Transportation Union Baltimore and Ohio General Committee of Adjustment became totally immersed in the negotiations surrounding the so-called Conrail transaction from the onset. As General Chairperson for the B&O Committee, I participated in every negotiating session covering the former B&O territory.

Initially, the parties agreed to certain stipulations which created an atmosphere where the UTU openly supported the transaction before the Surface Transportation Board. It is without question the processes surrounding this particular transaction impacted a tremendous number of employees, as well as, assets of CSX and the former Conrail Corporation.

Through exhaustive negotiations, the parties were able to formulate Implementing Documents covering the territory of the former B&O Railroad which enhanced the work opportunities of the employees and created a more fluid transportation system for CSX to grow their business.

This Organization has found the imposition of New York Dock by the Board in this transaction to be seamless in the administration thereof. CSX and this Committee have worked tirelessly to limit the problems that could have been associated with the protective issues.

The overall environment which evolved from this transaction has proven to be beneficial to the employees and CSX through increased business levels and additional work opportunities for the employees. We find that our workforce is more consistent and the work availability at a higher level.

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We are optimistic, as a Union, that the membership and Carrier will continue in a positive direction for the foreseeable future.

The magnitude of this transaction has created an open door policy from management to labor for the purpose of generating ideas that will assist in the overall goals of both groups. Input by employees is at an all time high and the Carrier's receptiveness to the employees' ideas is rewarding.

In closing I recognize that the CSXT Corporation has aggressive plans for the future which will need day-to-day dialog to assure a smooth and seamless continuation of the past. The Board can be assured this Committee will endeavor to cooperate at every level to make CSXT's plan a reality.

Once again I would like to thank you for the opportunity to communicate this message to the members of the Board.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "J. I. Reed".

General Chairperson