

SURFACE TRANSPORTATION BOARD

Docket No. EP 742

PUBLIC LISTENING SESSION
REGARDING CSX TRANSPORTATION, INC.'S RAIL SERVICE ISSUES

Decided: October 5, 2017

By decision served on September 20, 2017, the Board rescheduled its public listening session on CSX Transportation, Inc.'s (CSXT) recent rail service problems for October 11, 2017, beginning at 9:30 a.m., at its offices in Washington, D.C. The listening session was initially scheduled for September 12, 2017, but was postponed due to Hurricane Irma. The listening session will allow the Board to hear from CSXT about its efforts to implement a new operating plan and to address service problems on its network, as well as to hear from rail shippers and other stakeholders regarding recent CSXT rail service issues they have experienced and to discuss whether additional service recovery efforts may be necessary. The schedule of appearances is in the Appendix to this decision. If a party has requested a specific amount of time to speak, the time has been allocated accordingly. Parties that did not request a specific amount of time have been allotted 5 minutes. Parties will provide testimony in panels, arranged alphabetically.

Instructions for Attendance at Public Listening Session

The Board requests that all persons attending the public listening session use the main entrance to Patriots Plaza I at 395 E Street, S.W. (entrance on E Street closest to 4th Street). There will be no reserved seating, except for those scheduled to present comments. The building will be open to the public at 7:00 a.m., and participants are encouraged to arrive early. The two closest Metro stops to the Board are on the Blue, Orange, and Silver Lines at Federal Center S.W., 3rd and D Streets, S.W., and on the Yellow, Green, Blue, Orange, and Silver Lines at L'Enfant Plaza, 6th and D Streets, S.W.

Upon arrival, check in at the first floor security desk in the main lobby. Be prepared to produce valid photographic identification (driver's license or local, state, or Federal government identification); sign in at the security desk; receive a hearing room pass (to be displayed at all times); submit to an inspection of all briefcases, handbags, etc.; and pass through a metal detector. Persons choosing to exit the building during the course of the listening session must surrender their hearing room passes to security personnel and will be subject to the above security procedures if they choose to re-enter the building. Hearing room passes likewise will be collected from those exiting the listening session upon its conclusion. Those persons scheduled to participate (or speak) must check in with the clerk at the front of the hearing room.

Laptops and recorders may be used in the hearing room, but no provision will be made for connecting personal computers to the internet. Cellular telephone use is not permitted in the hearing room; cell phones may be used quietly in the corridor surrounding the hearing room or in the building's main lobby.

Members of the media should contact Dennis Watson in the Office of Public Assistance, Governmental Affairs, and Compliance at (202) 245-0234 if they plan to attend the listening session.

The Board's hearing room complies with the Americans with Disabilities Act, and persons needing such accommodations should call (202) 245-0245 by the close of business on October 6, 2017.

For further information regarding the listening session, contact Amy Ziehm at (202) 245-0391. Assistance for the hearing impaired is available through the Federal Information Relay Service (FIRS) at (800) 877-8339.

It is ordered:

1. The listening session will be held on October 11, 2017, beginning at 9:30 a.m., in the Board's first floor hearing room, at 395 E Street, S.W., Washington, DC.
2. The schedule for presenting at the listening session is listed in the Appendix to this decision.
3. This decision is effective on its service date.

By the Board, Scott M. Zimmerman, Acting Director, Office of Proceedings.

SCHEDULE OF APPEARANCES

WEDNESDAY, OCTOBER 11, 2017 (COMMENCING AT 9:30 A.M.)

Railroad

CSX Transportation, Inc. 15 minutes

Shippers

Panel 1

Cargill Inc.

Brad Hildebrand, Vice President 5 minutes

The Chemours Company

10 minutes

Kevin Acker, Strategic Relationship and Category Manager for
Rail

F. Eddie Johnston, Federal Government Affairs Manager

Collum's Lumber Products, LLC

5 minutes

William Scott, Vice President

Cristal

5 minutes

Lisa A. Powers, N.A. Distribution Manager

Dow Chemical Company

5 minutes

Jacqueline Faseler, Global Director Supply Chain Sustainability
and Compliance

Panel 2

Kellogg Company

10 minutes

Sharron Moss-Higham, Senior Vice President of Operations and
Distribution Snacks

Murray Energy Corporation, et al.

Robert Edward Murray, Executive Vice President, Marketing and Sales 15 minutes

Occidental Chemical Corporation

5 minutes

Robin Burns, Vice President – Supply Chain

Packaging Corporation of America

5 minutes

Bruce Ridley, Vice President, EH&S and Operational Services

Shipper Representatives

Panel 3

Alliance of Automobile Manufacturers Jennifer Thomas, Vice President, Federal Government Affairs	5 minutes
American Chemistry Council Cal Dooley, President and CEO	5 minutes
American Forest & Paper Association Julie Landry, Director of Government Affairs	10 minutes
Corn Refiners Association John Bode, President & CEO	5 minutes
The Fertilizer Institute Justin Louchheim, Director, Government Affairs	5 minutes

Panel 4

National Grain and Feed Association Randall C. Gordon, President	15 minutes
The National Industrial Transportation League Mary Pileggi, Chairman, Board of Directors for NITL and Sourcing & Logistics Manager, Fluoroproducts for The Chemours Company	5 minutes
National Milk Producers Federation Clay Detlefsen	10 minutes
Private Railcar Food and Beverage Association Barbara A. Cataneo, Secretary of the Board of Directors	5 minutes
Rail Customer Coalition Herman J. Haksteen, Member through the Private Railcar Food and Beverage Association	5 minutes

Labor, Passenger Rail, and Short Lines

Panel 5

American Short Line and Regional Railroad Association 5 minutes
Linda Bauer Darr, President

National Railroad Passenger Corporation (Amtrak) 5 minutes
Scot L. Naparstek, Chief Operating Officer

SMART Transportation Division 5 minutes
John Risch, National Legislative Director

Virginians for High Speed Rail 5 minutes
Danny Plaughner, Executive Director

Railroad

CSX Transportation, Inc. 10 minutes