

Docket #: EP 754

247685

OVERSIGHT HEARING ON DEMURRAGE AND ACCESSORIAL CHARGES

Richard Donald Gould

4735 Wolfe Road

St Augustine, Florida 32092

raileasy@comcast.net

Opposite Track Rail Consulting

Been in the industry 45 years. trying to give the board some detailed information on charges

ENTERED

Office of Proceedings

May 8, 2019

Part of

Public Record

46999 DO

SERVICE DATE – LATE RELEASE MAY 3, 2019

SURFACE TRANSPORTATION BOARD

Docket No. EP 754

OVERSIGHT HEARING ON DEMURRAGE AND ACCESSORIAL CHARGES

Open gate yard demurrage charging \$675.00 against a Car Order Number but no specific car is named on the invoice. Bill is disputed but still open. Customer cannot verify account no car order identified.... this is going on all over the CSX system

Invoice marked "Past Due" for \$675 for week of 3-18-19

Invoice Details											Help
☒ All ☐ Due Date:		Select Deselect		Selected Count: 0							
Selected	Disputed	Credit/Debit	Printed	Account Type Desc	Aging Desc	Invoice #	Inv Date	Due Date	Billed Amt	Amt Rec	Bal Due
☐	Open			UNPAID - PAST DUE	31 - 90	74807422	2019-04-01	2019-04-01	675.00	0.00	675.00
Totals									\$675.00	\$0.00	\$675.00

Disputed Invoice with explanation – no CSX answer to dispute as of 5-8-10

Dispute History Help						
Invoice Number : 74807422						
Dispute Date	Disputed By	Dispute Reason	Status	Tracking #	Comments	CSX Response
2019-04-12		SS-Service / Missed Switches	OPEN		Q5XK9:WE ARE UNABLE TO VERIFY THESE CHARGES DUE TO INVALID "CARO" EQUIPMENT NO. PROVIDED. VALID CAR NUMBER NOT PROVIDED	

Charges page per week

Open Gate Yard Demurrage - Location Summary Report				
Week Starting	Open Gate Yard Demurrage	Applied Credits*	Chargeable	Total Charges
05/06/19	<u>5</u>	Pending	Pending	Pending
04/29/19	<u>2</u>	Pending	Pending	Pending
04/22/19	<u>13</u>	9	4	\$300
04/15/19	<u>3</u>	3	0	\$0
04/08/19	<u>9</u>	9	0	\$0
04/01/19	0	0	0	\$0
03/25/19	<u>11</u>	11	0	\$0
03/18/19	<u>14</u>	5	9	\$675

Week of 3-18-19 totals

Week Starting Summary								
Week Starting: 03/18/2019	Mon 03/18	Tue 03/19	Wed 03/20	Thur 03/21	Fri 03/22	Sat 03/23	Sun 03/24	Total
Open Gate Yard Demurrage	<u>2</u>	<u>2</u>	<u>5</u>	<u>4</u>	<u>1</u>	0	0	<u>14</u>
Applied Credits*	1	1	1	1	1	0	0	5
Chargeable Demurrage	1	1	4	3	0	0	0	9

Note the "CARO" items below are not car numbers they are car order numbers per CSX

Week Starting: 03/18/2019			
Equipment Number	Open Gate Hold Event	Type	Exception Reason
FURX 321884	03/18/19	Capacity Miss	
FURX 321895	03/18/19	Capacity Miss	
FURX 321895	03/19/19	Customer Exception	Customer Request
FURX 321884	03/19/19	Customer Exception	Customer Request
CARO 987632	03/20/19	Customer Exception	Customer Request
FURX 321884	03/20/19	Capacity Miss	
CARO 987632	03/20/19	Customer Exception	Customer Request
CARO 987632	03/20/19	Customer Exception	Customer Request
FURX 321895	03/20/19	Capacity Miss	
CARO 987632	03/21/19	Capacity Miss	
CARO 987632	03/21/19	Customer Exception	Customer Request
FURX 321895	03/21/19	Capacity Miss	
FURX 321884	03/21/19	Capacity Miss	
CARO 987632	03/22/19	Customer Exception	Customer Request