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EP 742
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Office of Proceedings
August 28, 2017
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ROBERT E. MURRAY
Chairman, President &
Chief Executive Officer

August 17, 2017

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Ms. Ann D. Begeman
Acting Chairman
Surface Transportation Board
395 E Street, SW
Washington, D.C. 20423-0001

Mr. Daniel R. Elliott III
Vice Chairman
Surface Transportation Board
395 E Street, SW
Washington, D.C. 20423-0001

Ms. Deb Miller
Board Member
Surface Transportation Board
395 E Street, SW
Washington, D.C. 20423-0001

Re: Request for Immediate Assistance to Resolve Critical Rail Service Issues with
CSX Transportation, Inc. ("CSX")

Dear Acting Chairman Begeman, Vice Chairman Elliott, and Board Member Miller:

From your letters of July 27 and August 14 to CSX President and Chief Executive Officer, E. Hunter Harrison, it is clear that the Surface Transportation Board ("STB") is well aware of the widespread degradation of service from CSX. The STB, however, may not be aware of the disastrous effect and destruction wrought by this failure on the part of the CSX. We write you on behalf of our Companies and our over six thousand (6,000) employees, which are facing imminent financial ruin as the result of CSX's failure to meet its obligations under the charter and monopoly granted railroads in the United States to ship goods and commodities in interstate commerce.

We have repeatedly brought this to the attention of CSX's management, including Mr. Harrison, to no avail. Service continues to deteriorate. We cannot even get a CSX representative to attend meetings between our Companies, as shipper, and our utility customers, who do attend, and CSX. Mr. Harrison recently said "Coal is dead", and, the CSX is seeing that that prophesy becomes reality immediately

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Attached is a letter dated August 16, 2017, which was sent to all thirteen (13) members of the Board of Directors of CSX. In it we apprise them of their fiduciary duties and personal responsibilities in this drastic situation. It, and the attachments thereto, document our efforts to get relief, all of which have failed to get CSX to act and improve its service.

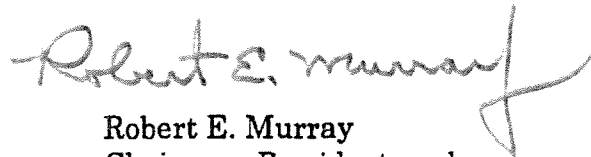
This is an emergency. The STB has broad authority under its governing statute to issue emergency service orders to address serious disruptions to rail freight service. Under 49 U.S.C. 11123, the STB can respond quickly to transportation emergencies, acting on its own initiative, or on request. That is just such a situation here with the CSX. Your emergency powers can be used to stop CSX's inactivity and control the current and very serious rail service disruptions arising from the inability of the CSX to meet its transportation obligations for whatever reason.

The Surface Transportation Board must step in and take control of the CSX and ensure adequate service. This must be done before our Companies completely collapse.

We respectfully request that you exercise your emergency authority to take control and remedy this situation.

Sincerely,

MURRAY ENERGY CORPORATION

A handwritten signature in dark ink, appearing to read "Robert E. Murray", with a stylized flourish extending from the end of the name.

Robert E. Murray
Chairman, President, and
Chief Executive Officer

REM:jas
Enclosures