

BEFORE THE
SURFACE TRANSPORTATION BOARD

Docket No. EP 754

ENTERED
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May 1, 2019
Part of
Public Record

OVERSIGHT HEARING ON DEMURRAGE AND ACCESSORIAL CHARGES

RESPONSES OF CANADIAN PACIFIC

Pursuant to the Board's April 8, 2019 Notice in the above captioned proceeding, Canadian Pacific¹ ("CP") submits the following in response to the Board's requests for supplementary information:

- 1. Provide a list of all material changes to your demurrage and accessorial tariffs since January 1, 2016, including but not limited to changes pertaining to (i) the amount of free time allowed for loading and unloading rail cars; (ii) rates for demurrage and accessorial charges; (iii) the nature and availability of credits or other relief, including for railroad errors and service failures; and (iv) procedures and time periods applicable to the process for raising and resolving disputed charges. For each such tariff change, please also specify (a) when notice of the change was given; (b) when the change became effective; and (c) the reason(s) for the change. The Board requests that this information be presented in a table.**

Response: See Appendix 1.

¹ Canadian Pacific is a trade name under which Canadian Pacific Railway Company and its United States subsidiaries, Soo Line Railroad Company, Dakota, Minnesota and Eastern Railroad Corporation, and Delaware and Hudson Railway Company, Inc. operate.

2. Provide, for each of the past three calendar years, the total dollar amounts of charges billed and charges collected pursuant to (i) all demurrage tariffs combined and (ii) all accessorial tariffs combined.

Response:

Demurrage & Accessorial – Billings
January 2016-March 2019^(a)

Billed Year	Accessorial	Demurrage	Grand Total
2016	\$12,906,921	\$26,012,749	\$38,919,670
2017	\$12,514,019	\$25,016,976	\$37,530,995
2018	\$15,874,249	\$31,848,203	\$47,722,452
Jan-Mar 2019	\$4,309,893	\$12,441,941	\$16,751,835
Grand Total	\$45,605,083	\$95,319,868	\$140,924,952

Demurrage & Accessorial – Collections
January 2016-March 2019^(a, b)

Collected Year	Accessorial	Demurrage	Grand Total
2016	\$10,236,612	\$25,338,499	\$35,575,111
2017	\$10,330,253	\$23,129,445	\$33,459,698
2018	\$13,242,864	\$31,564,468	\$44,807,332
Jan-Mar 2019	\$3,134,814	\$11,289,770	\$14,424,584
Grand Total	\$36,944,543	\$91,322,182	\$128,266,725

Note (a): All dollar amounts listed in USD

Note (b): "Collected" amounts are represented in the year payment was received

3. Provide a detailed explanation of the current process by which shippers, receivers, and other parties may dispute demurrage and accessorial charges. To the extent readily available, please also provide, for all demurrage tariff charges combined and all accessorial tariff charges combined, the percentage of charges, by dollar amount, that have been contested in the first quarter of 2019 and each of the past three calendar years.

Response:

CP has established mechanisms in place intended to ensure that inventory and service performance including events that impact demurrage and accessorial charges are properly reflected in demurrage and accessorial invoices.

- 1) CP's **Onboarding** team is available to new customers to provide onboarding services. This includes familiarizing customers with how CP tariffs are applied and with the tools available to the customer within the CP Portal.

- 2) CP's **Local Operating Planning** team develops local operating plans based on customer spot and lift requests. After CP has provided the planned service, CP audits and reports internally the actual performance against the initial customer requests to confirm the level of success delivering to customer requirements. These reports are produced daily and viewed by all levels of CP's operating team, including senior leadership. Our Demurrage team uses this information to monitor for exceptions and adjust demurrage records as necessary prior to invoicing.
- 3) CP's **Customer Station "Log an Issue"** functionality allows shippers, receivers, and third parties the ability to flag concerns in real time as they relate to inventory reporting, transit and local service. In addition, within Customer Station (accessed through CP's Portal), CP provides customers with visibility to demurrage days accruing for each car as illustrated in the sample screenshot below. Concerns reported by customers are addressed by CP's Customer Service team and reviewed by Demurrage staff when compiling month-end statements.

Customer Station "Log an Issue" Screenshot

Equipment ID	Waybill	Car Type	AAR Car ID	Origin	Track	Pos	Description	Last Event	Location	Date/Time	Demurrage days: As of Apr 30 2019	Status
359726		COVERED HOPPER CARS	C114	VANCOUVER, BC	Q0205	7	Placed Actual	PACT	CALGARY	Apr 29 2019, 23:55 MDT	-2	
445243		COVERED HOPPER CARS	C114	CALGARY, AB	Q0206	1	Released Load	RLOD	CALGARY	Apr 30 2019, 10:09 MDT	12	
231884		COVERED HOPPER CARS	C113	YORKTON, SK	Q0206	2	Placed Actual	PACT	CALGARY	Apr 23 2019, 22:10 MDT	12	
231886		COVERED HOPPER CARS	C114	YORKTON, SK	Q0206	3	Placed Actual	PACT	CALGARY	Apr 23 2019, 22:10 MDT	12	
231887		COVERED HOPPER CARS	C113	YORKTON, SK	Q0206	4	Placed Actual	PACT	CALGARY	Apr 23 2019, 22:10 MDT	12	
231888	L BARLEY	COVERED HOPPER CARS	C314	YORKTON, SK	Q0206	5	Placed Actual	PACT	CALGARY	Apr 23 2019, 22:10 MDT	12	
445240	L MALT	COVERED HOPPER CARS	C114	CALGARY, AB	Q0206	6	Released Load	RLOD	CALGARY	Apr 30 2019, 10:09 MDT	-1	
445241	L MALT	COVERED HOPPER CARS	C114	CALGARY, AB	Q0206	7	Released Load	RLOD	CALGARY	Apr 30 2019, 10:09 MDT	-1	
929297	E EMPTY	COVERED HOPPER CARS	C114	RIO ESCONDIDO, CU	Q0206	8	Placed Actual	PACT	CALGARY	Apr 30 2019, 00:15 MDT		

- 4) CP's **Pro-forma (aka 'Pre-Invoice) Process** was established to provide parties receiving a demurrage statement a channel to submit consolidated feedback prior to formal invoice issuance. At the end of a month, a dedicated CP representative issues a pro-forma statement to a customer in order to provide an opportunity to either (a) dispute aspects within the statement, (b) request further details, or (c) approve the statement. The goal of the process is to attain agreement on the final amount to be invoiced while working collaboratively on mitigation of demurrage and accessorial charges going forward.

Once invoiced, customers may log disputes and raise concerns through the following channels:

- 1) Disputes may be logged within CP's **Customer Station** using the **Manage Invoice** tool. CP commits to responding within fifteen (15) business days. If CP does not timely respond, CP accepts the dispute as written.

Customer Station – “Manage Invoice” Tool Screenshot

Create Dispute

* Mandatory Fields [Apply to All](#)

Invoice Number	Waybill Number	Invoice Type	Net Due Date	Amount Due	Dispute Amount	* Dispute Type	* Dispute Reason
503010168		SUPPLEMENTAL	08/22/2018	1,000.00 USD	1,000.00 USD	Select dispute type... Select dispute type... Operations/Service Payment Rating Invoicing	Select dispute reason... Total Dispute Amount = \$1,000.00 USD

Showing 1 to 1 of 1 entries

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- 2) Concerns may be raised with a CP **Inventory Control** Specialist who will work with customers and CP Operations in an effort to mitigate systemic events that are leading, or could lead to, demurrage and/or accessorial charges.
- 3) Concerns regarding rates, terms of service, as well as accessorial/demurrage invoicing may also be raised through a customer's relationship with their CP **Account Manager**. In such instances, the Account Manager will help to facilitate resolution through the appropriate parties within CP.

Contested Accessorial and Demurrage Charges ^(a)

Year	Total Billed Amount	Adjusted/Canceled Amount as a result of Dispute ^(b)	Percentage of Billing Adjusted as a result of Dispute
2016	\$38,919,670	\$(3,457,957.71)	8.88%
2017	\$37,530,995	\$(2,870,615.12)	7.65%
2018	\$47,722,452	\$(3,204,900.18)	6.72%
Jan-Mar 2019	\$16,751,835	\$(1,234,456.12)	7.37%
Grand Total	\$140,924,952	\$(10,767,929.13)	7.64%

Note (a): All dollar amounts listed in USD

Note (b): Adjusted/Canceled includes all forms of invoice adjustment

4. **Provide a detailed explanation of any system or practice under which credits or debits have been issued in connection with the assessment of demurrage or accessorial charges since January 1, 2016, and any changes thereto. Describe how credits and debits are calculated and any limits on the amount of credits or debits that may be available or incurred.**

Response:

CP Tariff 2 provides a detailed breakdown of credits applied across demurrage while CP Tariff 3 details credits applied across detention.

Under these tariffs, credits are applied in a variety of situations including, for example,

- Across railway supplied empties, credits are applied up to the customer “want date”;
- A base credit is provided to load or unload a railway supplied railcar;
- An incremental credit is provided for ordering railcars by commodity or equipment type;
- An incremental credit is provided at facilities performing all on-site switching, sorting, and classification;
- When CP does not place a car requested on a service day, credits are applied to a railcar until placement;
- Unused credits on equipment can be cross applied against debits across similar equipment; and
- Credits are applied to provide relief in exceptional circumstances including Force Majeure (e.g., flooding, derailments, etc.)

Respectfully submitted,

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Dated: May 1, 2019

Appendix 1

Supplemental Service Tariff Revisions: January 2016 to March 2019 2:3

Tariff	Item	Title	Published	Effective	Change Type	Description
2	52	Major adjustment	2016-03-02	2016-04-01	Language	Added a charge for the CP Emergency Response Fire Trailer and Transfer Trailer use: CP ER Fire Trailer - \$2,500/day, CP ER Transfer Trailer - \$5,000/day
2	11	Demurrage for railway supplied cars	2016-06-01	2016-06-01	Price Change	Demand status for Covered Hopper fleet reduced from "Balanced" to "Low", reducing demurrage rate from \$100 to \$90.
2	1	Changes and corrections	2016-06-02	2016-07-02	Language	Updated to include shipping instructions in after movement charge
2	9	Held for Customs Due to Incomplete, erroneous documentation, or rejected entry into destination country	2016-06-02	2016-07-02	New Item	New item - amalgamation of various tariff items in order to streamline invoicing for customers - \$2,000/car
2	18	Unauthorized or Improper Use of a railway asset	2016-06-02	2016-07-02	Language	Language added to include empties released/received in interchange and found unsuitable for loading
2	22	Incidental switch	2016-06-02	2016-07-02	Language	Updated language to change applicability of charge from "customer facility" to moving cars out of the way "on a track designated to lift/spot from" given terminology was creating confusion amongst certain locatins (i.e team tracks)
2	54	Unsafe Condition at customer facility	2016-06-02	2016-07-02	Language	Updated title of item to "Unsafe condition/practice at customer facility" to clarify that charge will apply across instances such as moving a railcar with handbrakes applied
2	5	Manual transactions	2016-12-02	2017-01-01	Price Change	Fee increased from \$60 to \$105
2	11	Demurrage for railway supplied cars	2016-12-02	2017-01-01	Price Change	Demand status for Covered Hopper fleet increased from "Low" to "Balanced", increasing demurrage rate from \$90 to \$100.
2	11	Demurrage for railway supplied cars	2016-12-02	2017-01-01	Price Change	Fee for "Low" fleet demand status reduced to \$80/day from \$90/day, fee for TIH/PIH shipments increased to \$2,000/day from \$1,500/day

² All tariff updates included, regardless of territory or materiality

³ Rate amounts stated/applied in local currency of where service was provided

Tariff	Item	Title	Published	Effective	Change Type	Description
2	13	Demurrage for Private Railcars on CP Track	2016-12-02	2017-01-01	Price Change	Minneapolis/St Paul changed from \$60/day rate to \$95/day rate, TIH/PIH shipments increased from \$1,500/day to \$2,000/day
2	22	Incidental switch	2016-12-02	2017-01-01	Item Removed	Amalgamated into tariff 2 item 21 - intra-plant switching given similarity in service and work effort
2	1	Changes and corrections	2017-12-22	2018-02-01	Price Change	Fee was \$105 prior to car movement and \$400 after. The new fee is \$400 per bill of lading (without differentiation) for when CP has to correct missing or inaccurate billing information at a per bill of lading level vs per car level.
2	5	Manual transactions	2017-12-22	2018-02-01	Price Change	Fee increased from \$105 to \$110
2	6	Canadian bound shipments not cleared	2017-12-22	2018-02-01	Price Change	Fee increased from \$60 to \$75
2	7	US bound shipments broker entry not filed	2017-12-22	2018-02-01	Price Change	Fee increased from \$60 to \$75
2	8	OT-5 non-compliance	2017-12-22	2018-02-01	Price Change	Fee decreased from \$500 to \$200.
2	10	Demurrage events and terms	2017-12-22	2018-02-01	Language	This section has been re-written and re-organized in an effort to streamline and support customer understanding.
2	11	Demurrage for railway supplied cars	2017-12-22	2018-02-01	Price Change	Fee for fleet demand status is "Balanced" increased from \$100 to \$110. Fleet demand status levels to be updated within the tariff going forward versus a separate bulletin to support visibility & transparency.
2	12	Assigned fleet demurrage	2017-12-22	2018-02-01	Item Removed	Language streamlined by absorbing into item 11.
2	17	Disputed charges	2017-12-22	2018-02-01	Item Removed	Contents sufficiently covered in new item 90
2	21	Intra-plant switch	2017-12-22	2018-02-01	Price Change	Fee increased from \$210 to \$230.
2	22	Incidental switch	2017-12-22	2018-02-01	New Item	Based on customer feedback, split this service back out of item 21 (prior to Jan 1 2017 this was item 22 'movement to execute').
2	24	Special order requests	2017-12-22	2018-02-01	Price Change	Fee increased from \$90 to \$110
2	30	Last minute changes	2017-12-22	2018-02-01	Price Change	Fee increased from \$105 to \$110
2	31	Unable to place cars	2017-12-22	2018-02-01	Price Change	Fee increased from \$105 to \$110
2	32	Unable to pick-up cars	2017-12-22	2018-02-01	Price Change	Fee increased from \$105 to \$110

Tariff	Item	Title	Published	Effective	Change Type	Description
2	36	Special switch	2017-12-22	2018-02-01	Price Change	Amalgamated items 36 'Special switch without new crew' and 37 'Special switch requiring new crew' into one. Changed pricing from \$285 per <u>half</u> hour to \$570 per hour. Min 8 hours if new crew required.
2	37	Special switch requiring new crew	2017-12-22	2018-02-01	Item Removed	Amalgamated with item 36
2	41	Diversions	2017-12-22	2018-02-01	Item Moved	Moved into 'Special Requests' section to improve flow of Tariff document and help customers locate faster
2	51	Leaking or improperly secured - unable to continue	2017-12-22	2018-02-01	Price Change	Created a new, lower charge [\$1000] for 'minor technical infractions' so that incidents such as a slightly-torn but still legible placard, or slightly faded but still legible stenciling does not receive the same level of penalty as a leaking or improperly secured railcar
2	54	Unsafe condition / practice at customer facility	2017-12-22	2018-02-01	Price Change	Was: suspension of rail service plus \$10,000 for reoccurrences Now: \$3,000 for first occurrence; \$10,000 plus suspension of rail service for recurrence
2	71	Customs user fee	2017-12-22	2018-02-01	Price Change	Increased CP's CAD conversion rate from \$9.75 to \$10.30
2	90	Timely dispute response	2017-12-22	2018-02-01	New Item	CP now guarantees a written response to a dispute within 15 business days, subject to the conditions in the item.
2	ALL	Various	2017-12-22	2018-02-01	Language	The text of most Tariff 2 items was updated or re-written to promote clarity, both internally at CP and for our customers.
2	7	US bound shipments broker entry not filed	2018-01-26	2018-03-01	Language	Item rewritten to require commercial filing prior to shipment departure from origin, rather than prior to arrival at the final CP cross-border hub.
2	71	Customs User Fee	2018-01-26	2018-03-01	Price Change	Fees increased from \$8.25 USD / \$10.30 CAD per car to \$8.47 USD / \$10.58 CAD per car as a result of the 2.677% increase in COBRA user fees by US Customs and Border Protection.
2	5	Manual Transactions	2018-02-27	2018-04-01	Language	Deleted the words "by cheque" from the sixth bullet point.
2	11	Demurrage for railway supplied cars	2018-02-27	2018-04-01	Language	Restored bad order demurrage exemption wording that had been in prior tariff versions under item 10.
2	8	OT-5 non-compliance	2018-03-29	2018-05-01	Language	Updated point 2 from " <i>Shipped to a location not listed as part of the OT-5 approval</i> " to " <i>Released loaded from a</i>

Tariff	Item	Title	Published	Effective	Change Type	Description
						<i>location not listed as part of the OT-5 approval".</i>
2	10	Demurrage events and terms	2018-05-28	2018-06-28	Language	Preamble updated to include notion that "Shippers and receivers are responsible to coordinate rail shipments" [formerly T1.85]; note added below preamble to say that "Railcars dwelling longer than 96 hours at destination serving yard may be moved to a short term holding area at CP's discretion, and subject to additional fees." [formerly T1.85].
2	100	Rules and regulations	2018-05-28	2018-06-28	Language	Standardization of Force Majeure language across Tariffs
2	13	Demurrage for Private Railcars on CP Track	2018-06-29	2018-08-01	Language	Clarified the language around which stations fall under which demurrage serving area and provided a link to FSAC station mapping to each serving area. No change to charges or coverage. Intent was to further improve transparency and customer understanding.
2	73	Miscellaneous invoices	2018-06-29	2018-08-01	Language	Corrected wording to include the notion from previous versions of Tariff 2 that not just government-imposed but also other third party invoices for charges not listed in the tariff will be passed through to the party responsible.
2	11	Demurrage for railway supplied cars	2018-08-31	2018-10-01	Price Change	Mill Gon and Centrebeam fleets raised to "High" demand status level, with the corresponding increase in demurrage rates
2	11	Demurrage for railway supplied cars	2018-08-31	2018-10-01	Price Change	Charge for loads of hazardous materials increased from \$160 to \$225
2	13	Demurrage for Private Railcars on CP Track	2018-08-31	2018-10-01	Price Change	Charge for lower-congestion areas increase from \$60 to \$70 Charge for higher-congestion areas increase from \$95 to \$130
2	13	Demurrage for Private Railcars on CP Track	2018-08-31	2018-10-01	Price Change	Charge for loads of hazardous materials increase from \$160 to \$225
2	54	Unsafe condition / customer practice	2018-08-31	2018-10-01	Language	Updated item title and added the applicable example of "railcars billed at incorrect weights"
2	71	Customs User Fee	2018-10-01	2018-11-01	Price Change	Increased charges from \$8.47USD / \$10.58CAD per car to \$8.65USD / \$10.82CAD to reflect rate increases by

Tariff	Item	Title	Published	Effective	Change Type	Description
						US Customs and Border Protection.
2	10	Demurrage events and terms	2018-10-26	2018-12-01	Language	Added the words "by cut-off" to the existing note: "Orders are to be submitted by cut-off through the Order-in Equipment tool in Customer Station."
2	0	Tariff 2 - Railcar Supplemental Services	2018-11-30	2019-01-01	Renewal	Tariff 2 renewed for 2019
2	11	Demurrage for railway supplied cars	2018-11-30	2019-01-01	Language	Removed the reference to 'Tariff 1 Item 88' from the notes, as this item no longer exists in Tariff 1. The word 'photographic' is added to the notes in its place.
2	30	Last minute changes	2018-11-30	2019-01-01	Language	Added the words "after cutoff" to the start of the second sentence.
2	13	Demurrage for Private Railcars on CP Track	2018-12-04	2019-01-04	Price Change	Demurrage for Edmonton serving area has been broken out, with the rate per car per day raised from \$130 to \$155.
2	11	Demurrage for railway supplied cars	2019-03-07	2019-03-08	Price Change	Demand status for Mill Gondola fleet reduced from "High" to "Balanced", reducing demurrage rate from \$200 to \$110.
3	53	Storage terms for EMP equipment	2016-03-02	2016-04-01	Language	Including that EMP equipment subject to rules administered through Rez1, as long as empty container was booked via Rez1
3		Local pick-up and delivery zones [p. 7]	2016-03-02	2016-04-01	Language	Local delivery areas added for St Paul/Minneapolis and Bensenville (was not previously listed).
3	30	Driver Wait	2016-06-02	2016-07-02	Price Change	Rate increased for driver wait time exceeding 300 minutes to \$25 per 15-minute period (from \$15 per 15-minute period)
3	31	Helpers (Swampers, Lumpers)	2016-06-02	2016-07-02	Price Change	Price increased from \$33 per hour to \$50 per hour when helper/swampers work overtime (>8 hours) and on Statutory Holidays
3	42	Flatdeck Service	2016-06-02	2016-07-02	Language	Adjusted language to indicate service provided at Lachine and Vaughan (only) does not require these two terminals to be the destination station
3	54	Storage on Cust-Supplied Equip	2016-06-02	2016-07-02	Language	Adjusted language from using time period of day to 24-hour period.
3	54	Storage on Cust-Supplied Equip	2016-06-02	2016-07-02	Price Change	Zone 5 pricing created for Vaughan Ontario Canada terminal shipments - from \$75/\$125 per day to \$175/\$225 per 24 hour period
3	80	Held for Customs	2016-06-02	2016-07-02	Price	Price increased from \$200 per

Tariff	Item	Title	Published	Effective	Change Type	Description
					Change	container to \$400 per container
3	81	Held for Customs Due to Incomplete, erroneous documentation, or rejected entry into destination country	2016-06-02	2016-07-02	Price Change	Price increased from \$1,500 per container to \$2,000 per container
3		Local pick-up and delivery zones [p. 8]	2016-06-02	2016-07-02	Language	Zone B Ramp category created - cities considered "highway haul" rates, however will allow drops - Vaughan Ontario Canada - Milton Ontario Canada Oakville Ontario Canada, Calgary Alberta Canada - Airdrie Alberta Canada
3	54	Storage on Cust-Supplied Equipment	2017-06-30	2017-08-01	Language	Free time at terminal for all the Terminals except Vaughan Ontario Canada showed 48 hours. Align Vaughan with remainder.
3	68	Expressway Gate Charge	2017-06-30	2017-08-01	Language	Revised and condensed item verbiage
3	69	Expressway Storage	2017-06-30	2017-08-01	Price Change	Price increased from \$25 per unit per day to \$50 per unit per day
3	70	Expressway Missed Reservation Charge	2017-06-30	2017-08-01	New Item	Introducing a \$75 charge for a missed reservation
3	3	Manual transactions	2017-11-30	2018-01-01	Language	Merged item 1 [Changes & Corrections] and item 3 [Manual Billing Transactions]
3	3	Manual transactions	2017-11-30	2018-01-01	Price Change	Fee increased from \$37 to \$50
3	12	Heated equipment seasonal surcharge	2017-11-30	2018-01-01	New Item	\$250 fee for heater orders above regular volumes during peak season - similar to item 11 for reefers.
3	14	Cancellations for temperature-controlled equipment	2017-11-30	2018-01-01	New Item	\$500 fee to Perishable Protective Service [PPS] cancellations on day of appointment.
3	23	Blocking & bracing	2017-11-30	2018-01-01	Price Change	Two packages offered now: 53' package at \$112 (was \$105) and Marine package (new) at \$68.
3	30	Driver Wait	2017-11-30	2018-01-01	Price Change	Free time as before for less than 120 minutes, \$15/15-min period or part for 120 to 240 minutes, \$25/15-min period or part after 240 minutes. The threshold for the \$25 charges was 300 minutes previously.
3	36	Attempted pick-up or delivery	2017-11-30	2018-01-01	Price Change	Fee increased from \$125 to \$200.
3	38	Tandem or tridem use	2017-11-30	2018-01-01	Price Change	Now: first 5 chargeable days @\$20 per day; subsequent days @\$75 Was: first 2 chargeable days @\$25 per day; subsequent days @\$50

Tariff	Item	Title	Published	Effective	Change Type	Description
3	51	Detention terms for CP supplied equipment	2017-11-30	2018-01-01	Price Change	Now: Dry Vans @\$85 per day; Marines @\$60 per day Was: Dry Vans @\$75 per day; Marines @\$50 per day
3	52	Detention terms for temprature controlled equipment	2017-11-30	2018-01-01	Price Change	Reefers now: \$160 per day on 1st 5 days; \$300 per day subsequent Reefers was: \$150 per day on 1st 5 days; \$300 per day subsequent Heaters now: \$150 per day on 1st 5 days; \$150 per day subsequent [straight line] Heaters was: 2 credits at origin/destination, \$150 per day over [credit/debit]
3	53	Storage terms for EMP equipment	2017-11-30	2018-01-01	Price Change	For most terminals, the first 5 days has been increased from \$75 to \$80.
3	54	Storage on Customer supplied equipment	2017-11-30	2018-01-01	Price Change	Steamline container rates stay the same For all other private containers, charges remain the same except Bensenville Illinois USA, which goes to \$225 for first 5 days and \$350 subsequent (was \$150 1st, \$250 2nd and \$50 subsequent)
3	55	Bensenville Storage	2017-11-30	2018-01-01	Item Removed	Fees for Bensenville Illinois USA included in items 53 and 54.
3	90	Timely dispute response	2017-11-30	2018-01-01	New Item	CP now guarantees a written response to a dispute within 15 business days, subject to the conditions in the item.
3	92	Manual invoicing and payment transactions	2017-11-30	2018-01-01	Price Change	From \$57 to \$60.
3	ALL	Various	2017-11-30	2018-01-01	Language	The text of most Tariff 3 items was updated or re-written to promote clarify, both internally at CP and for our customers.
3	36	Local pick-up and delivery zones [p. 8]	2018-01-26	2018-03-01	Language	Melocheville Quebec Canada added to the list of cities considered local from Lachine Quebec Canada terminal.
3	86	Customs User Fee	2018-01-26	2018-03-01	Price Change	Fees increased from \$2.36 USD per container to \$2.42 USD per container as a result of the 2.677% increase in COBRA user fees by US Customs and Border Protection.
3	54	Storage on Customer supplied equipment	2018-03-12	2018-04-01	Language	Free time at Vaughan Ontario Canada terminal increased from 36 hours to 48 hours

Tariff	Item	Title	Published	Effective	Change Type	Description
3	89	Heavy Load Freight Charge	2018-03-12	2018-04-01	Language	Updated title from 'Heavy Load Surcharge' to 'Heavy Load Freight Charge' and added note that fuel is calculated on top of this amount. There is no change to process - the wording change just clarifies the existing intent of the item.
3	53	Note	2018-05-01	2018-06-01	Language	Removed note "CP may, at its sole discretion, transfer grounded equipment from Bensenville Illinois USA Intermodal to Schiller Park Illinois USA Container Yard" due to Schiller Park terminal coming online
3	54	Storage on Customer supplied equipment	2018-05-01	2018-06-01	Price Change	Changes to storage charges on Steamship Line (SSL) equipment for Bensenville Illinois USA. Was: 1st chargeable day=\$150; 2nd=\$250 ;3rd=\$50; subsequent=\$50 New: 1st chargeable day=\$150; 2nd,3rd=\$150; subsequent=\$150
3	71	Unauthorized use	2018-05-01	2018-06-01	Language	Updated third bullet from " <i>Loading a container in substitution (e.g. a heated container for a dry container shipment) without prior authorization</i> " to " <i>Loading temperature controlled equipment without prior authorization</i> "
3	20	Ensuring shipment safety	2018-05-28	2018-06-28	Language	References updated
3	68	Expressway Gate Charge	2018-05-28	2018-06-28	Removed	Removed; Expressway service discontinued
3	69	Expressway Storage	2018-05-28	2018-06-28	Removed	Removed; Expressway service discontinued
3	70	Expressway Missed Reservation Charge	2018-05-28	2018-06-28	Removed	Removed; Expressway service discontinued
3	83	Dimensional Surcharge	2018-05-28	2018-06-28	New Item	Imported from former Appendix to Tariff 1 in support of Tariff ease of use and understanding
3	100	Rules and regulations	2018-05-28	2018-06-28	Language	Standardization of Force Majeure language across Tariffs
3	APX	Intermodal safety standards and restricted commodities	2018-05-28	2018-06-28	New Item	Standardization of Force Majeure language across Tariffs
3	30	Driver Wait	2018-07-27	2018-09-01	Language	Added note: "CP may pull drivers waiting more than 60 minutes without initiation of loading or unloading; item 36 will apply"
3	36	Attempted pick-up or delivery	2018-07-27	2018-09-01	Language	Added example to support ease of understanding: "When a driver is pulled from a facility under the situation described in Item 30, note 2"

Tariff	Item	Title	Published	Effective	Change Type	Description
3	38	Tandem or tridem use	2018-07-27	2018-09-01	Price Change	Changed chargeable fees from: First 5 chargeable days = \$20 per day Subsequent days = \$75 per day to: Days 1 through 4 = \$20 per day Days 5 through 8 = \$75 per day Day 9 and beyond = \$150 per day
3	52	Detention terms for temperature controlled equipment	2018-08-31	2018-10-01	Price Change	Both reefers and heaters see initial charge for first 4 chargeable days, down from 5; heater subsequent days charge increase from \$150 to \$300.
3	63	Chicago crosstown surcharge	2018-08-31	2018-10-01	New Item	Applies to EMP and Private equipment (including Marines used in US and Cross-Border Service) moving from CP's Bensenville Illinois and Schiller Park Illinois Terminals to Chicago-area railroad connections.
3	3	Manual Transactions	2018-10-01	2018-11-01	Language	Added example: "Instructions to off-hire a container located within a CP terminal."
3	38	Tandem or tridem use	2018-10-01	2018-11-01	Language	Added language defining Peak Periods as Mar 1 to Jun 30 and Sep 1 to Nov 30.
3	38	Tandem or tridem use	2018-10-01	2018-11-01	Price Change	No change across non-peak periods. For peak periods, new charges are \$20 per day for days 1 to 3 and \$150 per day for day 4 and beyond.
3	51	Detention terms for CP supplied equipment	2018-10-01	2018-11-01	Language	Added language defining Peak Periods as Mar 1 to Jun 30 and Sep 1 to Nov 30.
3	51	Detention terms for CP supplied equipment	2018-10-01	2018-11-01	Price Change	Dry: from \$85 per day to \$100 [non-peak] and \$175 [peak] Marine: from \$60 per day to \$85 [non-peak] and \$125 [peak] Marine Reefers / Insulated: from \$60 per day to \$150
3	52	Detention terms for temperature controlled equipment	2018-10-01	2018-11-01	Language	Free time for Heaters reduced from 2 days to 1.
3	52	Detention terms for temperature controlled equipment	2018-10-01	2018-11-01	Price Change	Fist 4 chargeable days for Reefers and Heaters increased from \$160 and \$150 respectively to \$225.
3	86	Customs User Fee	2018-10-01	2018-11-01	Price Change	Increased charge from \$2.42USD per container to \$2.54USD to reflect rate increases by US Customs and Border Protection.
3	0	Tariff 3 - Intermodal Supplemental Services	2018-11-30	2019-01-01	Renewal	Tariff 3 renewed for 2019

Tariff	Item	Title	Published	Effective	Change Type	Description
3	52	Detention terms for temperature controlled equipment	2019-01-10	2019-01-11	Language	Free time for Heaters increased from 1 day to 2.
3	84	Harbour Switch Fee	2019-03-15	2019-03-16	Language	Currency for 40'/45' Cross US Border fee corrected from \$CAD to \$USD.
5	0	Tariff 5 - Unit Train Services	2018-11-30	2019-01-01	Renewal	Tariff 5 renewed for 2019
5	4	Asset use - loading and unloading	2017-06-30	2017-08-01	Language	Broken link corrected to read: http://www.cpr.ca/en/customer-resources/pricing-and-tariffs/supplemental-tariffs/tariff-2
8	12	General Service Tank Car Safety Surcharge	2016-03-02	2016-03-02	Language	Updated verbiage to specify DOT-111 tanks are subject to this item and not tank cars in general
8	12	General Service Tank Car Safety Surcharge	2018-11-30	2019-01-01	Removed	Item removed