



244237

ENTERED
Office of Proceedings
August 31, 2017
Part of
Public Record

August 31, 2017

Surface Transportation Board
ATTN: Docket No. EP 741
395 E Street, SW
Washington, DC 20423-0001

RE: ⁷⁴²EP ~~741~~ Public Listening Session Regarding CSX Transportation, Inc.'s Rail Service
Issues - Notice to Participate

JCI Jones Chemicals, Inc. (JCI) is one of the largest suppliers of Chlorine to the thousands of drinking water treatment municipalities across the United States who provide safe drinking water to the hundreds of millions of Americans who rely on a safe drinking water supply. This is a Notice of Intent to Participate by JCI in the hearing announced by the Surface Transportation Board on August 24, 2017 and scheduled for September 12, 2017 pertaining to the Public Listening Session Regarding CSX Transportation Inc.'s Rail Service Issues. We request that Mr. Michael Croke, JCI's Branch Manager of its Charlotte, North Carolina facility and corporate representative be granted 5 minutes to provide comments on behalf of JCI on this matter.

Mr. Croke's comments will cover JCI's views on the impacts of CSX's rail service issues including the delays that JCI's various facilities across the United States are experiencing in receiving timely railcar shipments of Chlorine from CSX which as a result is impacting JCI's ability to supply Chlorine to the thousands of drinking water treatment municipalities across the United States which could potentially cause a catastrophic human health emergency. Attached is a letter written by JCI's Chairman and Chief Executive Officer Jeffrey W. Jones to CSX's President and Chief Executive Officer E. Hunter Harrison which is consistent with our expected comments to be presented by Mr. Croke at the public listening session.

Your favorable action on this request will be appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Gaffney", written over a horizontal line.

Timothy J. Gaffney
Executive Vice President



August 16, 2017

Mr. E. Hunter Harrison
President and Chief Executive Officer
CSX Transportation, Inc.
500 Water Street
Jacksonville, Florida 32202

Mr. Harrison,

I indeed appreciate your taking a few moments to read my concerns and the vital facts contained herein. I trust you are receiving a barrage of letters and communication related to CSX's recent changes which have resulted in rail shipments in your custody being delayed. Rather than have the several trade organizations, Congressmen and even lawyers speak for me and my Company JCI Jones Chemicals, I want to provide you with our dilemma directly and respectfully.

There is no question that the decision you made was your business and certainly not mine. I respect you and the prominent position you have earned at CSX. However certain decisions may have consequences that may have not been understood before making them. In our case it relates to the now seriously delayed receipt of Chlorine in rail cars to our Facilities in: Barberton, Ohio (Cleveland), Beech Grove, Indiana (Indianapolis), Caledonia New York (Rochester), Charlotte, North Carolina, Milford, Virginia (Richmond), Riverview, Michigan (Detroit), Warwick, New York (NYC), and yes – Jacksonville, Florida.

The Chlorine cars we receive from the Producers and then CSX are repackaged into smaller steel containers used in thousands of American drinking water and waste water treatment facilities. I am certain you are aware that without properly treated drinking and waste water there would be a catastrophic human health emergency. No, I am not being hysterical and sensationalizing this matter. I assume you and your Corporate employees in Jacksonville as well as tens of millions of Americans, have come to appreciate that when you use your tap water or use drains in your homes or offices you expect it to be safe. It cannot be without our supply of chlorine to the City of Jacksonville and surrounding Communities.

CSX's continued slowdown in getting timely Chlorine rail cars to our Facilities above will lead to a public Emergency and related P.R. sensation I am trusting neither of us will want. Thus, I pray you will seriously consider my personal plea to investigate the truths I have written in this letter and take corrective measures.

Sincerely,

Jeffrey W. Jones
Chief Executive Officer
JCI Jones Chemicals Inc.
jjones@jcichem.com

www.jcichem.com

CORPORATE OFFICES: 1765 RINGLING BLVD, SARASOTA, FLORIDA 34236 ♦ TELEPHONE 941.330.1537 ♦ TOLL FREE 800.477.1078 ♦ FAX 941.330.9657

BRANCH LOCATIONS: WARWICK, NY CALEDONIA, NY BARBERTON, OH RIVERVIEW, MI MERRIMACK, NH CHARLOTTE, NC
JACKSONVILLE, FL BEECH GROVE, IN MILFORD, VA TACOMA, WA TORRANCE, CA

WWW.JCICHEMICALS.COM