



Adam Weiskittel
AVP & Associate General Counsel, Operations

BNSF Railway Company
2500 Lou Menk Drive, AOB-3
Fort Worth, TX 76131
(817) 352-2322 Phone
(817) 352-2397 Fax
adam.weiskittel@bnsf.com

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Office of Proceedings
December 16, 2022
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Public Record

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December 16, 2022

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service

Dear Ms. Brown:

Pursuant to the Board's May 6 and October 28 decisions in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20, as modified in accordance with the Board's June 16 decision.

Sincerely,

A handwritten signature in blue ink, appearing to read "Adam Weiskittel".

Adam Weiskittel
AVP & Associate General Counsel, Operations

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	27.2 mph	+11.5% ↑	26 mph
Terminal Dwell	28.8 hrs	25.8 hrs	-10.4% ↓	25.5 hrs
Local Service Performance	87.6%	89.8%	2.5% ↑	91%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	95.9	-34.9% ↓	95

¹ The data in this column reflects the data BNSF reported on December 14, which reflects performance in the week ending December 9.

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	88.7%	+21.8pp	75%
Coal Unit	66.6%	77.3%	10.7pp	75%
Merchandise	46.9%	69.6%	+22.7pp	65%
Grain Unit	62.7%	52.4%	-10.3pp	75%
Crude Unit	46.1%	61.7%	+15.6pp	70%
Auto Unit	52.0%	66.8%	+14.8pp	70%
Ethanol Unit	18.0%	37%	+19pp	50.0%