



Surface Transportation Board
Washington, D.C. 20423-0001

Office of the General Counsel

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Meeting under Section 5, STB Reauthorization Act

March 16, 2023

Present: Members Fuchs, Hedlund, Oberman, Primus, and Schultz
Staff Ian Anderson, Nathaniel Bawcombe, Stephanie Borges, Rachel Campbell,
Anika Cooper, Christopher Diamond, Ellen Erichsen, Elise Kaya, Craig Keats,
Ryan Lee, Erik Light, Neil Moyer, Lisa Novins, Brian O'Boyle, Shelia Perry,
Robert Plum, Jetta Sandin, Janie Sheng, Michael Small, Charles Vance, Amy
Ziehm

ENTERED
Office of Proceedings
August 6, 2025
Part of
Public Record

Topic: NOR 42175, *Complaint and Petition of the National Railroad Passenger Corp.
Under 49 U.S.C. § 24308(f)–For Substandard Performance of Amtrak's Sunset
Limited Trains 1 And 2*

Summary of the Matters Discussed, Prepared by General Counsel Craig Keats:

In this matter, Amtrak filed a complaint under 49 U.S.C. § 24308(f) asking the Board to conduct an investigation into the causes of, and remedies for, substandard customer on-time performance of two Amtrak passenger trains operating between New Orleans, La. and Los Angeles, Cal. At this meeting, staff discussed with the Board Members the background of the case and various procedural matters.