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Office of Proceedings
April 21, 2023
Part of
Public Record

April 21, 2023

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service—Railroad Reporting.

Dear Ms. Brown:

Pursuant to the Board's May 6 and October 28 decisions in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20 as modified in accordance with the Board's June 16 decision.

Sincerely,

A handwritten signature in blue ink, appearing to read "T. Owsley".

Travis Owsley
Senior General Attorney

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments



BNSF Service Recovery Plan

Key Performance Indicators

	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	26.0 mph	+6.6% 	26 mph
Terminal Dwell	28.8 hrs	27.2 hrs	-5.6% 	25.5 hrs
Local Service Performance	87.6%	89.6%	+2.3% 	91%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	92.5	-37.2% 	95

¹ The data in this column reflects the data BNSF reported on April 19, which reflects performance in the week ending April 14.

BNSF Service Recovery Plan

Key Performance Indicators

	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	88.7%	+21.8pp 	75%
Coal Unit	66.6%	76.3%	+9.7pp 	75%
Merchandise	46.9%	53.1%	+6.2pp 	65%
Grain Unit	62.7%	68.6%	+5.9pp 	75%
Crude Unit	46.1%	53.9%	+7.8pp 	70%
Auto Unit	52.0%	79.6%	+27.6pp 	70%
Ethanol Unit	18.0%	31.1%	+13.1pp 	50%