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**VIA ELECTRONIC FILING**

306298

March 10, 2023

Ms. Cynthia Brown, Chief  
Section of Administration  
Office of Proceedings  
Surface Transportation Board  
395 E Street SW  
Washington, DC 20423

ENTERED  
Office of Proceedings  
March 10, 2023  
Part of  
Public Record

**RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service—Railroad Reporting.**

Dear Ms. Brown:

Pursuant to the Board's May 6 and October 28 decisions in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20 as modified in accordance with the Board's June 16 decision.

Sincerely,

A handwritten signature in blue ink, appearing to read "T. Owsley".

Travis Owsley  
Senior General Attorney

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments



# BNSF Service Recovery Plan

## Key Performance Indicators

|                           | Baseline<br>(March 4, 2022) | Current <sup>1</sup> | Progress Against<br>Baseline                                                                 | Target   |
|---------------------------|-----------------------------|----------------------|----------------------------------------------------------------------------------------------|----------|
| Overall Velocity          | 24.4 mph                    | 25.2 mph             | +3.3%     | 26 mph   |
| Terminal Dwell            | 28.8 hrs                    | 28.7 hrs             | -0.4%     | 25.5 hrs |
| Local Service Performance | 87.6%                       | 88.9%                | +1.5%     | 91%      |
| On Time Performance       | See Next Slide              |                      |                                                                                              |          |
| Average Trains Holding    | 147.3                       | 100.0                | -32.1%  | 95       |

<sup>1</sup> The data in this column reflects the data BNSF reported on March 8, which reflects performance in the week ending March 3.

# BNSF Service Recovery Plan

## Key Performance Indicators

|              | Baseline | Current | Progress Against Baseline                                                                     | Target |
|--------------|----------|---------|-----------------------------------------------------------------------------------------------|--------|
| Intermodal   | 66.9%    | 83.4%   | +16.5pp    | 75%    |
| Coal Unit    | 66.6%    | 74.4%   | +7.8pp     | 75%    |
| Merchandise  | 46.9%    | 53.0%   | +6.1pp     | 65%    |
| Grain Unit   | 62.7%    | 67.2%   | +4.5pp     | 75%    |
| Crude Unit   | 46.1%    | 45.5%   | -0.6pp   | 70%    |
| Auto Unit    | 52.0%    | 76.6%   | +24.6pp  | 70%    |
| Ethanol Unit | 18.0%    | 28.2%   | +10.2pp  | 50.0%  |