



Law Department
500 Water Street, J150
Jacksonville, Florida 32202
TEL. 904-359-3276
EFax. 904-245-3650
John_Patelli@csx.com

JOHN P. PATELLI
CHIEF REGULATORY COUNSEL

306056

Admitted in FL & CO

January 27, 2023

Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

ENTERED
Office of Proceedings
January 27, 2023
Part of
Public Record

Re: Docket No. EP 770 (Sub-No. 1), *Urgent Issues in Freight Rail Service—Railroad Reporting*

Dear Ms. Brown:

Pursuant to the Board's October 28, 2022 order in the above-captioned proceeding, enclosed please find CSX Transportation Inc.'s ("CSXT") bi-weekly service progress report providing updates on the key service performance indicators identified in its revised service recovery plan.

CSXT remained above its updated target levels for each of its key service performance indicators for the week ended January 20, 2023. Notably, Terminal Dwell fell below 20 hours for the first time since service recovery reporting began, while Velocity recovered to 26.3 to match CSXT's previous high-water mark over the same period.

Also enclosed is data regarding the daily average number of employees unavailable for service and the cause for such unavailability. Please note that as of January 5, 2023, CSXT crew management no longer utilizes a dedicated mark-off code for COVID absences; employees marked off due to COVID are instead classified as "sick" so long as the absence is short term (i.e., less than a week).

CSXT's average daily active T&E population was 7,067 for the week ended January 20, 2023. This marks the first time CSXT has achieved its goal of being above 7,000 active T&E employees on average over a two-week reporting cycle.

Sincerely,

John P. Patelli

Key Service Performance Indicators

	STB Terminal Dwell	STB LOR Velocity	Industry Spot and Pull STB Metric 5	Manifest TPC 24 Hrs STB Metric 7(i)	Unit Train OTA 24 Hrs STB Metric 7(ii)	Intermodal TPC 24 Hrs STB Metric 7(iii)
<i>Week Ended</i>						
5/27/2022	25.4	20.9	83%	66%	92%	95%
6/10/2022	24.7	21.5	80%	71%	90%	97%
6/24/2022	26.2	21.1	77%	64%	87%	98%
7/8/2022	26.0	22.1	77%	68%	92%	98%
7/22/2022	24.6	22.2	80%	70%	93%	100%
8/5/2022	25.1	22.4	78%	69%	92%	98%
8/19/2022	25.0	23.4	82%	68%	94%	99%
9/2/2022	24.1	23.6	84%	72%	94%	98%
9/16/2022	22.7	25.0	84%	80%	95%	99%
9/30/2022	21.6	25.7	81%	82%	92%	99%
10/14/2022	20.8	25.6	84%	85%	96%	100%
10/28/2022	20.1	25.6	86%	86%	95%	100%
11/11/2022	20.6	25.9	89%	88%	94%	99%
11/25/2022	22.0	26.3	86%	85%	92%	100%
INITIAL TARGET	22.0	23.5	85%	80%	90%	95%
12/9/2022	20.0	25.9	91%	92%	96%	100%
12/23/2022	20.9	25.5	89%	87%	96%	100%
1/6/2023	20.0	26.2	91%	92%	96%	99%
1/20/2023	19.2	26.3	92%	93%	97%	100%
2/3/2023						
2/17/2023						
3/3/2023						
3/17/2023						
3/31/2023						
4/14/2023						
4/28/2023						
INCREASED TARGET	21.3	24.2	87%	82%	92%	97%

Active T&E Population and Absence Details

	Available	Vacation / PL	FMLA	Other	Total Active	COVID
<i>Week Ended</i>						
5/27/2022	5,525	696	218	255	6,694	41
6/10/2022	5,417	782	226	266	6,691	52
6/24/2022	5,345	842	236	254	6,677	54
7/8/2022	5,264	989	187	223	6,663	75
7/22/2022	5,391	811	230	279	6,711	81
8/5/2022	5,458	760	220	282	6,720	86
8/19/2022	5,566	693	229	268	6,756	79
9/2/2022	5,764	568	213	267	6,812	43
9/16/2022	5,676	632	225	305	6,838	34
9/30/2022	5,776	557	215	273	6,821	29
10/14/2022	5,613	636	245	322	6,816	24
10/28/2022	5,758	545	221	297	6,821	25
11/11/2022	5,788	518	240	317	6,863	24
11/25/2022	5,468	893	255	302	6,918	17
12/9/2022	5,972	440	226	296	6,934	27
12/23/2022	5,630	746	257	311	6,944	27
1/6/2023	5,682	736	214	366	6,998	23
1/20/2023	5,974	511	213	369	7,067	0
2/3/2023						
2/17/2023						
3/3/2023						
3/17/2023						
3/31/2023						
4/14/2023						
4/28/2023						