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November 18, 2022

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service

Dear Ms. Brown:

Pursuant to the Board's May 6 decision in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20, as modified in accordance with the Board's June 16 decision.

While the overall trends of our service recovery effort remain positive, our report this week reflects a continuation of the choppy performance against our KPI targets shown in our November 4 progress report. The first sustained sub-zero weather conditions of the year, including blizzards and temperatures below -20° in eastern Montana and western North Dakota, significantly impacted our Northern Transcon and Coal routes, and had negative indirect impacts to service performance on the remainder of our network.

Sincerely,

A handwritten signature in blue ink, appearing to read "Adam Weiskittel".

Adam Weiskittel
AVP & Associate General Counsel, Operations

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	25.8 mph	+5.74%	26 mph
Terminal Dwell	28.8 hrs	25.7 hrs	-10.8%	26 hrs
Local Service Performance	87.6%	88.8%	+1.4%	90%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	108.2	-26.5%	95

¹ The data in this column reflects the data BNSF reported on November 16, which reflects performance in the week ending November 11.

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	81.9%	+15pp 	70.0%
Coal Unit	66.6%	63.3%	-3.3pp 	75.0%
Merchandise	46.9%	61.9%	+15pp 	63.0%
Grain Unit	62.7%	52.2%	-10.5pp 	75.0%
Crude Unit	46.1%	55.9%	+9.8pp 	70.0%
Auto Unit	52.0%	60.1%	+8.1pp 	63.0%
Ethanol Unit	18.0%	29.4%	+11.4pp 	50.0%