



Travis Owsley
Senior General Attorney

BNSF Railway Company
Law Department
PO Box 961039
Fort Worth, TX 76131

Tel 817-352-2255
travis.owsley@bnsf.com

VIA ELECTRONIC FILING

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November 4, 2022

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

ENTERED
Office of Proceedings
November 4, 2022
Part of
Public Record

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service—Railroad Reporting.

Dear Ms. Brown:

Pursuant to the Board's May 6 decision in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20 as modified in accordance with the Board's June 16 decision.

Since our October 21 progress report, BNSF's service recovery effort has retained its positive overall momentum even while experiencing choppiness in some of our OTP metrics. Five of our eleven KPIs are on target, and for the second report in a row, we achieved our lowest Average Trains Holding performance since reporting began (97.9% to target). Our Grain OTP performance remains below target but within normal performance expectations for this stage of harvest season. October was our second highest month on record for grain shipments billed to the Pacific Northwest, and our operations team remains focused on delivering for our grain customers to ensure a successful harvest.

Sincerely,

A handwritten signature in blue ink that reads "T. Owsley".

Travis Owsley
Senior General Attorney

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	26.4 mph	+8.2% ↑	26 mph
Terminal Dwell	28.8 hrs	25.1 hrs	-12.9% ↓	26 hrs
Local Service Performance	87.6%	88.9%	+1.5% ↑	90%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	97	-34.1% ↓	95

¹ The data in this column reflects the data BNSF reported on November 2, which reflects performance in the week ending October 28.

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	79%	+12.1pp ↑	70.0%
Coal Unit	66.6%	69.3%	+2.7pp ↑	75.0%
Merchandise	46.9%	64.5%	+17.6pp ↑	63.0%
Grain Unit	62.7%	47.9%	-14.8pp ↓	75.0%
Crude Unit	46.1%	59.2%	+13.1pp ↑	70.0%
Auto Unit	52.0%	71%	+19pp ↑	63.0%
Ethanol Unit	18.0%	38.7%	+20.7pp ↑	50.0%