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VIA ELECTRONIC FILING

October 21, 2022

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

ENTERED
Office of Proceedings
October 21, 2022
Part of
Public Record

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service

Dear Ms. Brown:

Pursuant to the Board's May 6 decision in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20, as modified in accordance with the Board's June 16 decision.

Since our October 7 progress report, BNSF has continued to sustain our service recovery efforts through the early harvest and peak intermodal season. Six of our eleven KPIs are on target, and we have achieved our lowest weekly average number of trains holding since filing our Service Recovery Plan. This report reflects a lower grain unit train on-time performance, which is related to the bunching of trains at the beginning of soybean season. This fluctuation occurs each year and is within the bounds of variability we have seen in prior years. Overall, our service is continuing to improve, and we are sustaining the gains we've made in the late summer and early fall.

Sincerely,

A handwritten signature in blue ink, appearing to read "Adam Weiskittel".

Adam Weiskittel
AVP & Associate General Counsel, Operations

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	26.5 mph	+8.6% ↑	26 mph
Terminal Dwell	28.8 hrs	24.5 hrs	-14.9% ↓	26 hrs
Local Service Performance	87.6%	88.7%	+1.3% ↑	90%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	101	-31.4% ↓	95

¹ The data in this column reflects the data BNSF reported on October 19, which reflects performance in the week ending October 14.

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	76.3%	+9.4pp	70.0%
Coal Unit	66.6%	76.9%	+10.3pp	75.0%
Merchandise	46.9%	64.2%	+17.3pp	63.0%
Grain Unit	62.7%	55.4%	-7.3pp	75.0%
Crude Unit	46.1%	69.1%	+23pp	70.0%
Auto Unit	52.0%	69.2%	+17.2pp	63.0%
Ethanol Unit	18.0%	44.2%	+26.2pp	50.0%