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VIA ELECTRONIC FILING

October 7, 2022

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

ENTERED
Office of Proceedings
October 7, 2022
Part of
Public Record

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service

Dear Ms. Brown:

Pursuant to the Board's May 6 decision in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20, as supplemented in accordance with the Board's June 16 decision.

Since our September 23 progress report, BNSF has sustained its service recovery progress while harvest season has begun and preparations for peak intermodal season are underway. Six of our eleven KPIs remain at or above target, and we were able to achieve our highest local service performance since KPI reporting began. While there remains some variability, we are pleased that we are maintaining our service recovery momentum and our overall trends continue to be positive.

Sincerely,

A handwritten signature in blue ink, appearing to read "Adam Weiskittel".

Adam Weiskittel
AVP & Associate General Counsel, Operations

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	26.5 mph	+8.6% ↑	26 mph
Terminal Dwell	28.8 hrs	25 hrs	-13.2% ↓	26 hrs
Local Service Performance	87.6%	88.8%	+1.4% ↑	90%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	106.9	-27.4% ↓	95

¹ The data in this column reflects the data BNSF reported on October 5, which reflects performance in the week ending September 30.

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	78.3%	+11.4pp ↑	70.0%
Coal Unit	66.6%	68.2%	+1.6pp ↑	75.0%
Merchandise	46.9%	67.1%	+20.2pp ↑	63.0%
Grain Unit	62.7%	72%	+9.3pp ↑	75.0%
Crude Unit	46.1%	74.1%	+28pp ↑	70.0%
Auto Unit	52.0%	68.3%	+16.3pp ↑	63.0%
Ethanol Unit	18.0%	44%	+26pp ↑	50.0%