



Travis Owsley
Senior General Attorney

BNSF Railway Company
Law Department
PO Box 961039
Fort Worth, TX 76131

Tel 817-352-2255
travis.owsley@bnsf.com

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VIA ELECTRONIC FILING

September 23, 2022

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

ENTERED
Office of Proceedings
September 23, 2022
Part of
Public Record

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service—Railroad Reporting.

Dear Ms. Brown:

Pursuant to the Board's May 6 decision in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20 as modified in accordance with the Board's June 16 decision.

We continue to build on the progress we've highlighted in our previous two biweekly reports. Each of the four KPIs that were on-target in our prior report remain on target, with improvements, in this report. Also, we have met our targets on three additional KPIs relating to our On-Time Performance for Merchandise, Grain, and Crude. As we've stated previously, there does remain the prospect for some short-term variability, which we've seen this week with a small decrease in our Coal OTP; however, performance across our KPIs show steady improvement since mid-summer as our service recovery effort continues to build momentum.

Sincerely,

A handwritten signature in blue ink that reads "T. Owsley".

Travis Owsley
Senior General Attorney

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	26.8 mph	+9.8% 	26 mph
Terminal Dwell	28.8 hrs	25.1 hrs	-12.9% 	26 hrs
Local Service Performance	87.6%	85.9%	-1.9% 	90%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	104.5	-29% 	95

¹ The data in this column reflects the data BNSF reported on September 21, which reflects performance in the week ending September 16.

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	73.8%	+6.9pp 	70.0%
Coal Unit	66.6%	67.7%	+1.1pp 	75.0%
Merchandise	46.9%	71.9%	+25pp 	63.0%
Grain Unit	62.7%	77.6%	+14.9pp 	75.0%
Crude Unit	46.1%	73.5%	+27.4pp 	70.0%
Auto Unit	52.0%	71.9%	+19.9pp 	63.0%
Ethanol Unit	18.0%	35.9%	+17.9pp 	50.0%