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VIA ELECTRONIC FILING

September 9, 2022

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

ENTERED
Office of Proceedings
September 9, 2022
Part of
Public Record

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service

Dear Ms. Brown:

Pursuant to the Board's May 6 decision in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20, as supplemented in accordance with the Board's June 16 decision.

In our August 26 progress report, we highlighted that we hit both our overall velocity and terminal dwell targets. We are pleased to note in this progress report that we have once again hit those targets, and delivered slightly improved performance for both metrics. We have also been able to hit two of our On Time Performance targets—Intermodal and Auto Unit—for the first time since submitting our supplemental service recovery plan, while seeing positive trends towards the other OTP targets since the beginning of August. We still do expect near-term progress to remain somewhat variable and acknowledge that we have more progress to make to return our service to the levels that our customers expect, but we are encouraged that these positive signs indicate building momentum for our overall service recovery effort.

Sincerely,

A handwritten signature in blue ink, appearing to read "Adam Weiskittel".

Adam Weiskittel
AVP & Associate General Counsel, Operations

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	26.3 mph	+7.8%	26 mph
Terminal Dwell	28.8 hrs	25.4 hrs	-11.8%	26 hrs
Local Service Performance	87.6%	86.7%	-1.0%	90%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	110.9	-24.7%	95

¹ The data in this column reflects the data BNSF reported on September 7, which reflects performance in the week ending September 2.

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	70%	+3.1pp ↑	70.0%
Coal Unit	66.6%	72.9%	+6.3pp ↑	75.0%
Merchandise	46.9%	62.5%	+15.6pp ↑	63.0%
Grain Unit	62.7%	69.3%	+6.6pp ↑	75.0%
Crude Unit	46.1%	62.9%	+16.8pp ↑	70.0%
Auto Unit	52.0%	64.4%	+12.4pp ↑	63.0%
Ethanol Unit	18.0%	32.5%	+14.5pp ↑	50.0%