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Law Department
500 Water Street, J150
Jacksonville, Florida 32202
TEL. 904-359-3276
EFax. 904-245-3650
John_Patelli@csx.com

JOHN P. PATELLI
CHIEF REGULATORY COUNSEL

Admitted in FL & CO

August 12, 2022

Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

Re: Docket No. EP 770 (Sub-No. 1), *Urgent Issues in Freight Rail Service—Railroad Reporting*

Dear Ms. Brown:

Pursuant to the Board's order served May 6, 2022 in the above-captioned proceeding, enclosed please find CSX Transportation Inc.'s ("CSXT") bi-weekly service progress report providing updates on each of the key service performance indicators identified in CSXT's revised service recovery plan.

Velocity improved for the fourth consecutive bi-weekly progress report, and is tracking towards CSXT's six-month target of 23.5mph. Unit Train OTA within 24 hours (STB metric 7(ii)) and Intermodal OTA within 24 hours (STB metric 7(iii)) remain strong and above target levels for the week ending August 5. CSXT's other key service performance indicators are generally stable despite some modest week-to-week variability, and remain projected to improve commensurate with Active T&E headcount.

Also enclosed is data regarding the daily average number of employees not available for service and the cause for such unavailability, as directed by the Board's order served June 13, 2022 in the above-captioned proceeding. CSXT's average daily Active T&E population and availability numbers have now improved for the third consecutive bi-weekly report.

Sincerely,

A handwritten signature in blue ink that reads "John P. Patelli". The signature is fluid and cursive, with a small dot at the end.

John P. Patelli

Key Service Performance Indicators

	STB Terminal Dwell	STB LOR Velocity	Industry Spot and Pull STB Metric 5	Manifest TPC 24 Hrs STB Metric 7(i)	Unit Train OTA 24 Hrs STB Metric 7(ii)	Intermodal TPC 24 Hrs STB Metric 7(iii)
<i>Week Ended</i>						
5/27/2022	25.4	20.9	83%	66%	92%	95%
6/10/2022	24.7	21.5	80%	71%	90%	97%
6/24/2022	26.2	21.1	77%	64%	87%	98%
7/8/2022	26.0	22.1	77%	68%	92%	98%
7/22/2022	24.6	22.2	80%	70%	93%	100%
8/5/2022	25.1	22.4	78%	69%	92%	98%
8/19/2022						
9/2/2022						
9/16/2022						
9/30/2022						
10/14/2022						
10/28/2022						
11/11/2022						
11/25/2022						
TARGET	22.0	23.5	85%	80%	90%	95%

Active T&E Population and Absence Details

	Available	Vacation / PL	FMLA	Other	Total Active	COVID
<i>Week Ended</i>						
5/27/2022	5,525	696	218	255	6,694	41
6/10/2022	5,417	782	226	266	6,691	52
6/24/2022	5,345	842	236	254	6,677	54
7/8/2022	5,264	989	187	223	6,663	75
7/22/2022	5,391	811	230	279	6,711	81
8/5/2022	5,458	760	220	282	6,720	86
8/19/2022						
9/2/2022						
9/16/2022						
9/30/2022						
10/14/2022						
10/28/2022						
11/11/2022						
11/25/2022						