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Admitted in FL & CO

June 17, 2022

304790

Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

ENTERED
Office of Proceedings
June 17, 2022
Part of
Public Record

Re: Docket No. EP 770 (Sub-No. 1), *Urgent Issues in Freight Rail Service—Railroad Reporting*

Dear Ms. Brown:

Pursuant to the Board's order served May 6, 2022 ("May 6 Order") in the above-captioned proceeding, enclosed please find CSX Transportation Inc.'s ("CSXT") second bi-weekly service progress report providing updates on each of the key service performance indicators previously identified in CSXT's May 20, 2022 service recovery plan. Please note that CSXT is currently in the process of identifying a target for arrival of unit trains within 24 hours of their profiled runtime to destination, in accordance with the Board's order served June 13, 2022 ("June 13 Order"). CSXT expects to include a target for this metric in its revised service recovery plan to be filed on June 23, 2022, and will report progress towards that goal in its subsequent bi-weekly reports.

Also enclosed is an update on the number of train, engine, and yard employees that began training and the number that completed training in 2022. Please note that CSXT is currently in the process of compiling data regarding the daily average number of employees not available for service and the cause for such unavailability, as directed by the June 13 Order. CSXT expects to provide this information in its revised service recovery plan to be filed on June 23, 2022, and will report updates on this data in its subsequent bi-weekly reports.

Sincerely,

A handwritten signature in blue ink, reading "John P. Patelli". The signature is fluid and cursive, with a prominent "J" and "P".

John P. Patelli

Key Service Performance Indicators

Cumulative T&E Beginning/Completed Training During 2022

STB Terminal Dwell	STB LOR Velocity	Industry Spot and Pull STB Metric 5	Manifest TPC 24 Hrs STB Metric 7(i)	Intermodal TPC 24 Hrs STB Metric 7(iii)
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Beginning	Completed
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Week Ended

5/27/2022	25.4	20.9	83%	66%	95%	721	506
6/10/2022	24.7	21.5	80%	71%	97%	776	538
6/24/2022							
7/8/2022							
7/22/2022							
8/5/2022							
8/19/2022							
9/2/2022							
9/16/2022							
9/30/2022							
10/14/2022							
10/28/2022							
11/11/2022							
11/25/2022							
TARGET	22.0	23.5	85%	80%	95%		